

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal routines. While many things have changed, one thing has remained the same, our commitment to your child's safety.

Our office follows infection control recommendations by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We monitor these agencies on a regular basis to ensure we are following the latest infection control recommendations.

We ask for your patience as we implement the following steps to ensure the safety of our staff and patients:

- **Pre-appointment telephone screening. This will be repeated when you arrive at the office to verify there are no changes.**
- **Temperature screening before entering.**
- **All staff wear masks while in the building. We kindly request that visitors also wear a mask. Unfortunately, as supplies are low worldwide, we ask that you bring your own mask.**
- **Hand sanitizer is available when you arrive. We ask that everyone sanitize their hands upon entering.**
- **Some waiting room chairs have been eliminated and we have removed hard to clean objects (i.e. toys, magazines).**
- **Schedule reduction to allow for social distancing. This will result in fewer options when scheduling your appointment. Please be on time to prevent crowds from forming and avoid needing to re-schedule your appointment.**
- **We ask that only parent/guardians accompany children into the office. If social distancing of 6 feet cannot be maintained, families will be asked to wait in their car.**
- **Enhanced sanitizing of the office multiple times a day.**

We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep your family safe in our practice.

**Thank you for choosing Anthem Pediatric Dentistry!** We value your trust, loyalty, and feedback, and look forward to welcoming you back.

Sincerely,

Anthem Pediatric Dentistry